

## RESOLUTION NO. 23 FOR 2017

### A RESOLUTION SETTING UTILITY ACCOUNT DEPOSIT POLICY FOR WATER AND/OR WASTEWATER ACCOUNTS

WHEREAS, the Sweet Home City Council has provided that "Rules" can be adopted as Resolutions to carry out provisions of Water and Wastewater (Sewer) Ordinances to accordance with Ordinance 1174 and 1175; and

WHEREAS, Sweet Home Municipal Code provides for the establishment of account deposits in which deposits shall be required in advance on each NEW water and/or sewer account and for each customer whose service has been interrupted for non-payment BEFORE service is re-commenced. It also states that Deposits are available for refund, or may be waived to property owners, based upon 12 months of good credit.

WHEREAS, City desires to establish a formal policy regarding water and/or wastewater account deposits.

NOW, THEREFORE, BE IT RESOLVED BY THE SWEET HOME CITY COUNCIL that effective upon passage of this Resolution, the following shall be in effect:

The following is an effort to clearly and consistently identify the circumstances in which *Account Deposits* are required and determination if customer has "good credit" to which account deposit can be refunded or waived.

"*New Account*" shall generally mean "Any customer desiring to submit application for water and/or sewer service at property served by such (or about to be) as in new construction."

A deposit is required in all circumstances unless:

Customer has existing account that is in good standing with the utility and can be transferred to new account seamlessly, and/or

Applicant requesting "*New Account*" has multiple existing accounts in good standing;

Account deposit(s) will be refunded and/or waived upon request according to the following guideline:

Upon customer request, the deposit can be refunded and/or waived if verified by the utility that the customer/applicant(s) most recent, previous account as a property owner was within six (6) months of application AND reflects at least twelve (12) consecutive months of on-time payment history;

All deposits approved for refund will only be applied to the account(s) held by property owners without interest.

This resolution supercedes any/all prior resolutions setting utility account deposit policy for water and/or wastewater accounts including Resolution No.9 for 2006.

PASSED by the City Council and approved by the Mayor this 24th ,dayof October, 2017



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Mayor

ATTEST:



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City Manager – Ex Officio City Recorder